



## **Automated Reminder Call/Text Agreement**

Plumeria Counseling Center can provide courtesy reminder text messages for your upcoming appointment(s). Reminder calls/text messages are solely for helping keep track of your time and date of appointment. **\*Reminder calls/texts do not substitute for updating, canceling, or rescheduling appointments.**

Please call Plumeria Counseling for any changes to your appointments within 24 hours of the originally scheduled appointment per the cancellation policy. **No show fees are not waived** if a reminder call/text is not sent.

### **Risks**

- Communicating via unencrypted and unsecured text messaging.
- Any person with access to your phone number may also have access to information sent to you by Plumeria.
- Plumeria may accidentally send text messages to an incorrect contact number.
- Plumeria may erroneously transmit information to a different party that contains your appointment information.
- Plumeria may erroneously transmit information to you containing a different party's appointment.
- Message and data rates may apply.

I agree that I have read and understood the risks listed above, and consent to transmitting information via mobile text message with Plumeria Counseling.

I **wish** to receive text messages to my mobile phone number.

I **do not** wish to receive text messages to my mobile phone number.

Please provide the mobile telephone number if you would like to receive appointment reminders via text message:

(\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

\_\_\_\_\_  
Name Print

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date